


The Evaluation of Veterinary Services



Evaluation of the Quality and Performance of Veterinary Services using the OIE-PVS Tool

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The Quality of Veterinary Services (VS) depend on OIE International Standards

which are
Official references of the WTO SPS Agreement Adopted by consensus of OIE Members

and are available as the
Terrestrial Animal Health Code (TAHC)

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The TAHC

Terrestrial Animal Health Code
Terrestrial Animal Health Code (TAHC) mammals, birds and bees available at
http://www.oie.int/eng/normes/mcode/en_sommaire.htm

- Chapter 3.1. – Veterinary Services
- Chapter 3.2. - Evaluation of Veterinary Services

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Veterinarian

means a person registered or licensed by the relevant veterinary statutory body of that country to practise veterinary medicine / science in that country

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Standards on the Quality of Veterinary Services (VS)


include **fundamental principles** of an

- ethical
- organizational; and
- technical nature

and **VS shall conform** to these principles **regardless** of the political, economic or social situation of the respective country

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These OIE standards, contained in Chapter 3.1 of the 2008 TAHC, are

- Professional Judgement
- Independence
- Impartiality
- Integrity
- Objectivity

General Organisation and Quality Policy; Procedures And Standards; Information, Complaints And Appeals; Documentation; Self-evaluation; Communication And Human & Financial Resources

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The OIEPVS Evaluation Tool

Any such **EVALUATION** of a VS should use the **OIE Tool for the Evaluation of the Performance of VS (OIE-PVS Tool)**

2006
Performance, Vision and Strategy:
A tool for governance of Veterinary Services

Health and Financial Resources
Technical Authority and Capacity
Interactions with Stakeholders
Access to Markets

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The use of the OIE-PVS Tool

3. An independent **evaluation** that provides a strong legitimization of a **request for national and /or International financing**. Major donors have accepted the use of the OIE PVS Tool and the criteria in the *Code* in the evaluation of performance and priorities of VS, as a prerequisite in helping countries make requests for investment.

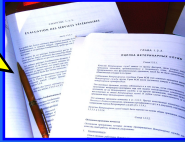
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The OIEPVS Evaluation Tool

Based on OIE Code Guidelines
Articles 3.2.3 to 3.2.13 evaluation criteria
Article 3.2.14 detailed information



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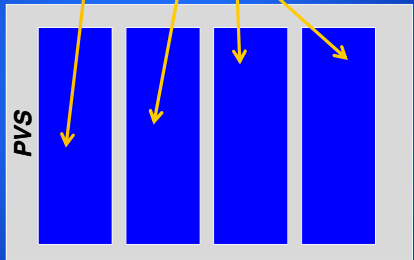
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The OIEPVS Evaluation Tool

4 Fundamental components

PVS



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4 Fundamental components

- Human, physical and financial resources
- Technical authority and capability
- Interactions with stakeholders
- Access to markets

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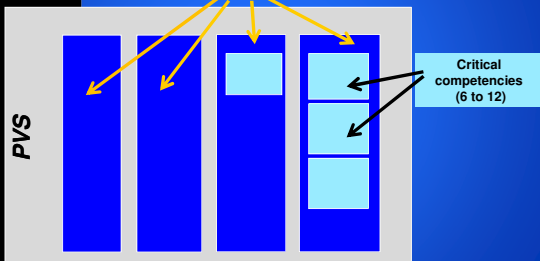
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4 Fundamental components

PVS



Critical competencies (6 to 12)

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The OIE/PVS Evaluation Tool Example

For each of the **4 fundamental components**, **6 to 12 critical competencies**

1. Human, physical & financial resources
 - ⊕ Professional and technical staffing of VS
 - ⊕ Competencies of VS
 - ⊕ Continuing education
 - ⊕ Technical independence
 - ⊕ Stability of policies and programmes
 - ⊕ Coordination capability of the sectors and institutions of VS
 - ⊕ Physical resources
 - ⊕ Funding
 - ⊕ Contingency funding
 - ⊕ Capability to invest and grow

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4 Fundamental components

PVS

Critical competencies (6 to 12)

5 levels of advancement

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The OIE/PVS Evaluation Tool Example

5 Levels of advancement

A higher level assumes compliance with all preceding levels

Level 1 no compliance

Level 5 full compliance with OIE standards

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Example

I. HUMAN, PHYSICAL & FINANCIAL RESOURCES
This component of the evaluation appraises the institutional and financial sustainability of the Veterinary Services as evidenced by the level of professional/technical and financial resources available and the capacity to mobilize these resources. It comprises 10 critical competencies.

Critical competency:

I.2.A Professional competencies of veterinarians

I.2.A. Professional competencies of veterinarians
The capability of the VS to efficiently carry out their veterinary and technical functions; measured by the academic qualifications of their personnel in veterinary, other professional and technical positions.

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I.2.A Professional competencies of veterinarians

Activity per Level	Level				
Example	1. The veterinarians' practices, knowledge and attitudes are of a variable standard that usually allow for elementary clinical and administrative activities of the VS.	2. The veterinarians' practices, knowledge and attitudes are of a uniform standard that usually allow for accurate and appropriate clinical and administrative activities of the VS	3. The veterinarians' practices, knowledge and attitudes usually allow undertaking all professional/technical activities of the VS (e.g. epidemiological surveillance, early warning, public health, etc.).	4. The veterinarians' practices, knowledge and attitudes usually allow undertaking specialized activities as may be needed by the VS.	5. The veterinarians' practices, knowledge and attitudes are subject to regular updating, or international harmonisation, or evaluation.

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Example

I.2.A Professional competencies of veterinarians

Examples of indicators

1. Curricula of veterinary courses; duration of pre-graduate training;
2. OIE/PVS Team assessment of sample of veterinary schools /colleges
3. Field interviews of veterinarians on their professional abilities and understanding
4. Field interviews of stakeholders on their perception of the competence of veterinarians on their professional abilities and understanding
5. Human and financial resources; remuneration policies etc.
6. Requirements / procedures regarding recruitment of veterinarians
7. Evidence of professional judgement; independence; impartiality; integrity; objectivity
8. Professional requirements and regulations regarding the practising of the veterinary profession, specialization
9. Number of veterinarians holding post-graduate qualifications; type and relevance of such qualifications
10. International accreditation of veterinary schools/faculties
11. Benchmarking programmes
12. CPD provisions; assessment of professional training relevant to the counties needs

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Steps in an OIE-PVS Evaluation of a VS

- ✓ Official request from the OIE Delegate to OIE
- ✓ OIE proposes names of experts and dates of mission
- ✓ OIE-PVS Evaluation Mission (*documents and mission*)
- ✓ Draft Report
- ✓ Peer review of Draft Report
- ✓ Country comments on peer reviewed Draft Report
- ✓ Final report to Country (confidential until this stage)
- ✓ Report released to Third Parties only if agreed to by Country

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OIE-PVS Programme Status as per 29 July 2009

OIE Regions	OIE Members	PVS Requests received	PVS Missions done	Reports send to Countries	Reports available on the Website
Africa	51	43	36	35	20
Americas	29	17	16	13	2
Asia & Pacific	29	14	12	12	3
Europe	52	12	12	10	3
Middle East	13	12	9	8	2
Total	174	98	85	78	29

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Country Requests for OIE-PVS : Missions completed

- ❑ AFRICA (43): Algeria, Benin, Burkina Faso, Burundi, Cameroun, Chad, Cote d'Ivoire, DR Congo, Djibouti, Egypt, *Equatorial Guinea*; Eritrea, Gabon, *Gambia*; Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, *Liberia (non-OIE member)*, *Libya*, Madagascar, Malawi, Mali, Mauritania, Mauritius, Morocco, Mozambique, Namibia, Niger, Nigeria, Rwanda, Senegal, *Sierra Leone*; *Somalia*, Sudan, Swaziland; Tanzania, Togo, Tunisia, Uganda, Zambia, *Zimbabwe*
- ❑ AMERICAS (17): Barbados, Belize, Bolivia, Brazil, Colombia, Costa Rica, Dominican Rep., El Salvador, Guyana, Honduras, Jamaica, Mexico, *Nicaragua*, Panama, Paraguay, Peru, Uruguay
- ❑ ASIA & PACIFIC (14): *Bangladesh*, Bhutan, Brunei, Cambodia, Fiji, Indonesia, DPR Korea, Laos, Mongolia, *Myanmar*; Nepal, Philippines, Sri Lanka, Vietnam
- ❑ EUROPE (12): Albania, Armenia, Azerbaijan, Bulgaria, Georgia, Kazakhstan, Kyrgyz Rep., Romania, Tajikistan, Turkey, Ukraine, Uzbekistan
- ❑ MIDDLE EAST (12): *Afghanistan*, Bahrain, Jordan, Kuwait, Lebanon, Oman, *Palestinian National Authority - non OIE member*; Qatar, *Saudi Arabia*, Syria, United Arab Emirates, Yemen

❖ *Liberia etc : OIE-PVS Mission pending*

OIE-PVS Programme Status as per 29 July 2009

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Conclusion

The application of the OIE-PVS Evaluation tool for veterinary services as a whole, is an important and necessary instrument and step to evaluate the compliance of all countries worldwide with the OIE international standards of quality of veterinary services and to increase capacity building programs when necessary, because **"only one country which does not comply may endanger the entire planet"** (Dr. Bernard Vallat, Director General of OIE - 2007).

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