



**WORLD ORGANISATION FOR ANIMAL HEALTH**

*Protecting animals, preserving our future*

# **OIE standards on the Quality of Veterinary Services**

**OIE regional seminar on the role of  
veterinary paraprofessionals in Africa  
Pretoria (South Africa), October 13-15, 2015**

**Dr. Monique Eloit  
OIE Deputy Director General  
With the kind support of Dr Nadège Leboucq**

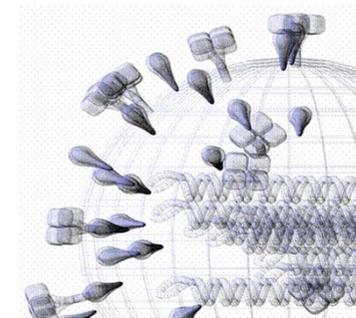
# Context - Evolution of animal diseases



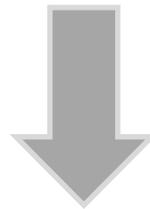
## Current acceleration of emergence/re-emergence of unexpected epidemiological events:

- A new disease / year
- Most emerging disease have an animal origin
- Most of them have a zoonotic potential
- Emerging zoonoses have an unprecedented extent, importance and impact

60% of human pathogens are zoonotic  
75% of emerging diseases are zoonotic  
80% of agents with potential bioterrorist use are zoonotic pathogens



The emergence and re-emergence of animal diseases have potentially serious impacts in terms of public health, food security and poverty



**We need to reconsider our animal and public health policies and preparedness**

The public and private components of Veterinary Services are in the front line regarding these matters in all countries of the world

**Which concepts to promote  
in order to protect countries and regions  
from emerging and re-emerging  
diseases?**

- **The Global Public Good concept**
- **The « One health » concept**
- **The Good Governance of Veterinary Services**

# The Good Governance



## Requirements for all countries

### Capacity of national animal health systems to provide for:

- Appropriate surveillance, early detection, transparency
- Rapid response to animal disease outbreaks
- Biosecurity measures
- Compensation
- Vaccination when appropriate

# The Good Governance

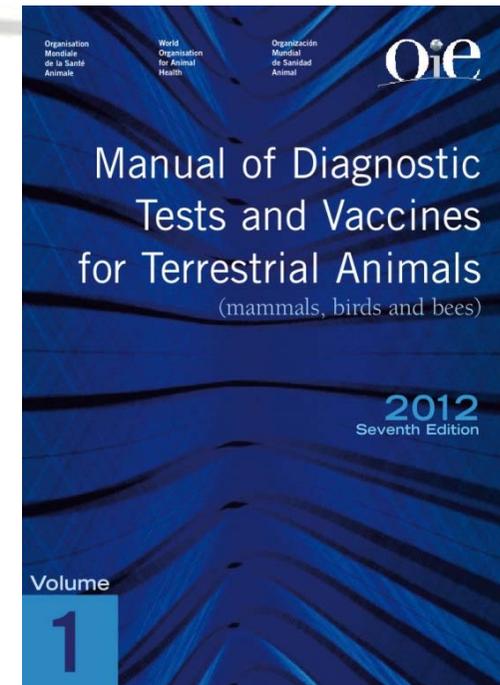
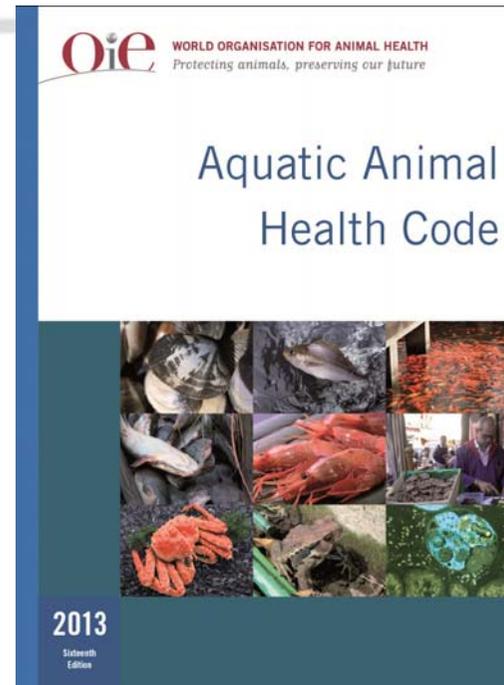
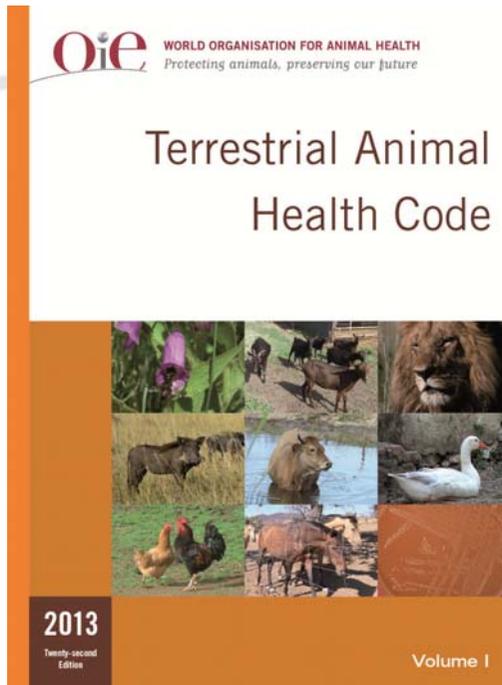


## Key elements

- Appropriate legislation and its effective implementation
- Adequate financial, physical and **human resources**
- Building and maintaining efficient epidemiosurveillance networks throughout the entire national territory
- **Alliances between public and private sectors**
- Veterinary education and research
- National chain of command

**A responsibility of all governments**

# OIE International Standards

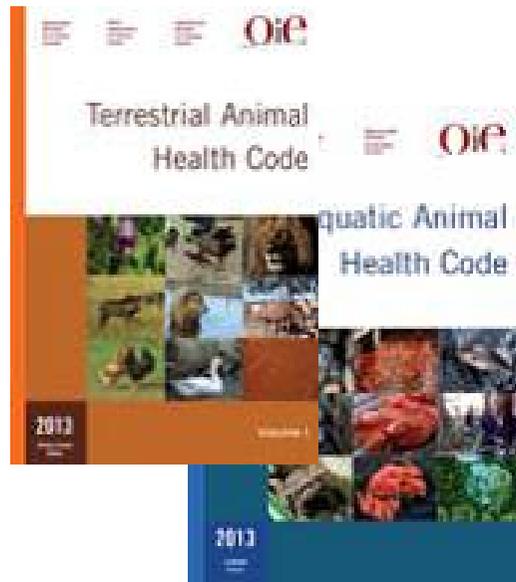


- > OIE international standards, guidelines and recommendations for animal health (including zoonoses) and for laboratories

→ Including **standards on quality** of Veterinary Services and/or Aquatic Animal Health Services

FR  
EN  
SP  
(RU)

# OIE International Standards



## ▸ Section 3: Quality of Veterinary Services

- Chapter 3.1. Veterinary Services
- Chapter 3.2. Evaluation of Veterinary Services
- Chapter 3.3. Communication
- Chapter 3.4 Legislation

### ***Terrestrial Animal Health Code***

*mammals, birds and bees*

[http://www.oie.int/eng/normes/mcode/en\\_sommaire.htm](http://www.oie.int/eng/normes/mcode/en_sommaire.htm)

# OIE International Standards

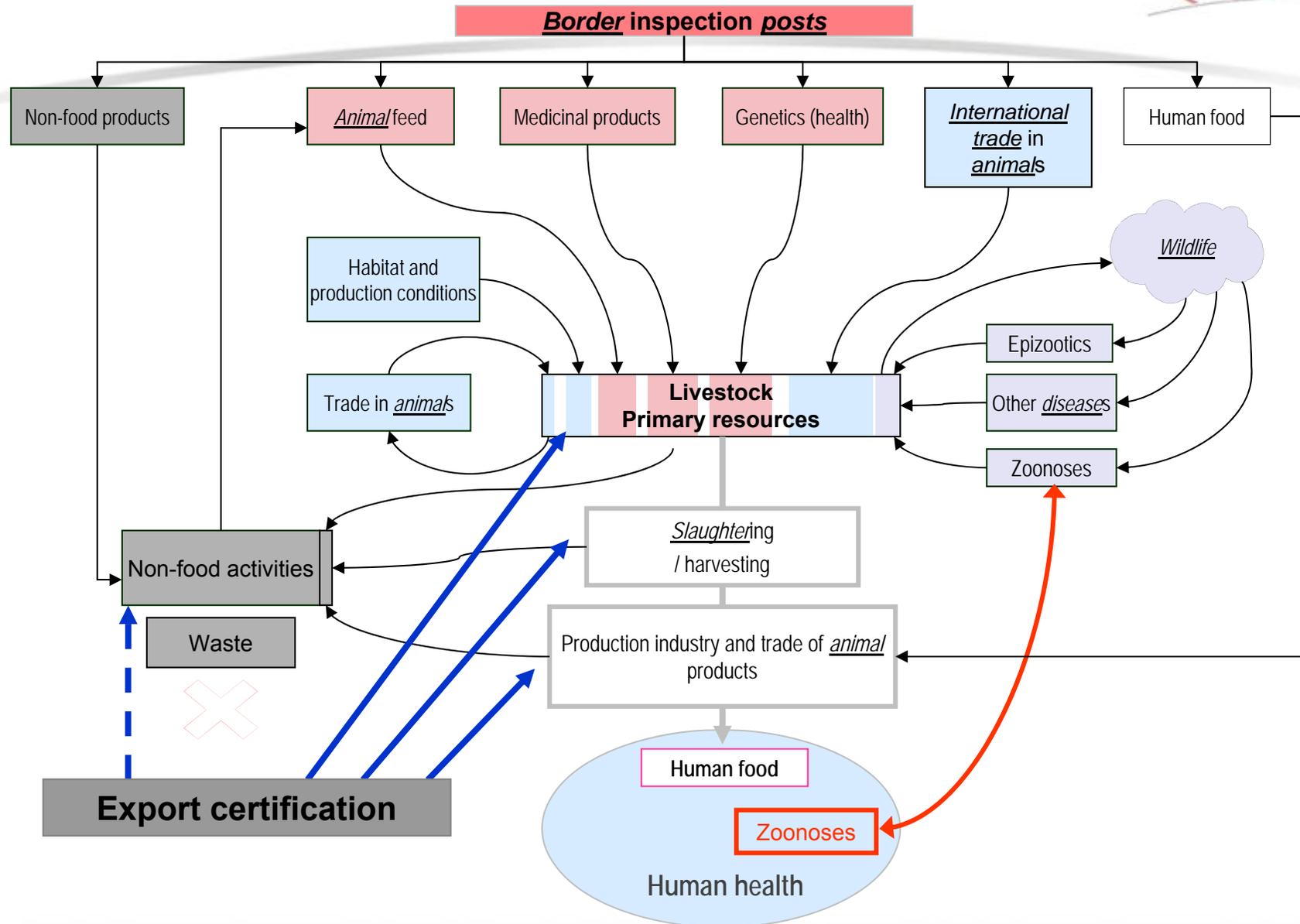
- > Chapters on the evaluation of Veterinary Services and guidelines for the evaluation of Veterinary Services developed late 1990s and refined since
- > Section 3 (quality of Veterinary Services) added in the 17<sup>th</sup> edition (2008)
- > Current edition (2012):
  - > Veterinary Services : Chapters 3.1 (quality) and 3.2 (evaluation)
  - > AAHS: Chapter 3.1 (quality)
- > Applicable to Veterinary Services in all regions
- > OIE definition of Veterinary Services comprises public and private sector veterinarians and vet para-professionals

# OIE International Standards

## > Veterinary Services

Means the governmental and non-governmental organisations that implement animal health and welfare measures and other standards and recommendations in the Terrestrial Code and the OIE Aquatic Animal Health Code in the territory. The Veterinary Services are **under the overall control and direction of the Veterinary Authority**. Private sector organisations, **veterinarians**, **veterinary para-professionals** or aquatic animal health professionals are normally accredited or approved by the Veterinary Authority to deliver the delegated functions.

# « The Veterinary Domain »



# OIE International Standards

- > **Quality of Veterinary Services depends on set of factors**, including fundamental principles of an ethical, organisational and technical nature

## Ethical Nature

- > Professional judgment
- > Independence
- > Impartiality
- > Integrity
- > Objectivity

## Organizational/technical Nature

- > General organisation
- > Quality policy
- > Procedures and standards
- > Information, complaints and appeals
- > Documentation
- > Self-evaluation
- > Communication
- > Human / financial resources

# OIE International Standards

- > **Veterinary Services should conform to these principles**
  - > Regardless of political, economic or social situation.
  
- > **Conformance important to credibility**
  - > For health status claim
  - > For international health certification
  
- > **Quality of VS can be measured through an evaluation**

# OIE Sixth Strategic Plan (2016 – 2020)



Objective 3 : Strengthen the capacity and sustainability of National Veterinary Services.

*National VS must have the capacity to ensure the delivery of their outputs .... This capacity is linked to the availability of resources ....The outputs of this Objective are strengthened and well-structured Veterinary Services and the improved application of OIE standards.*

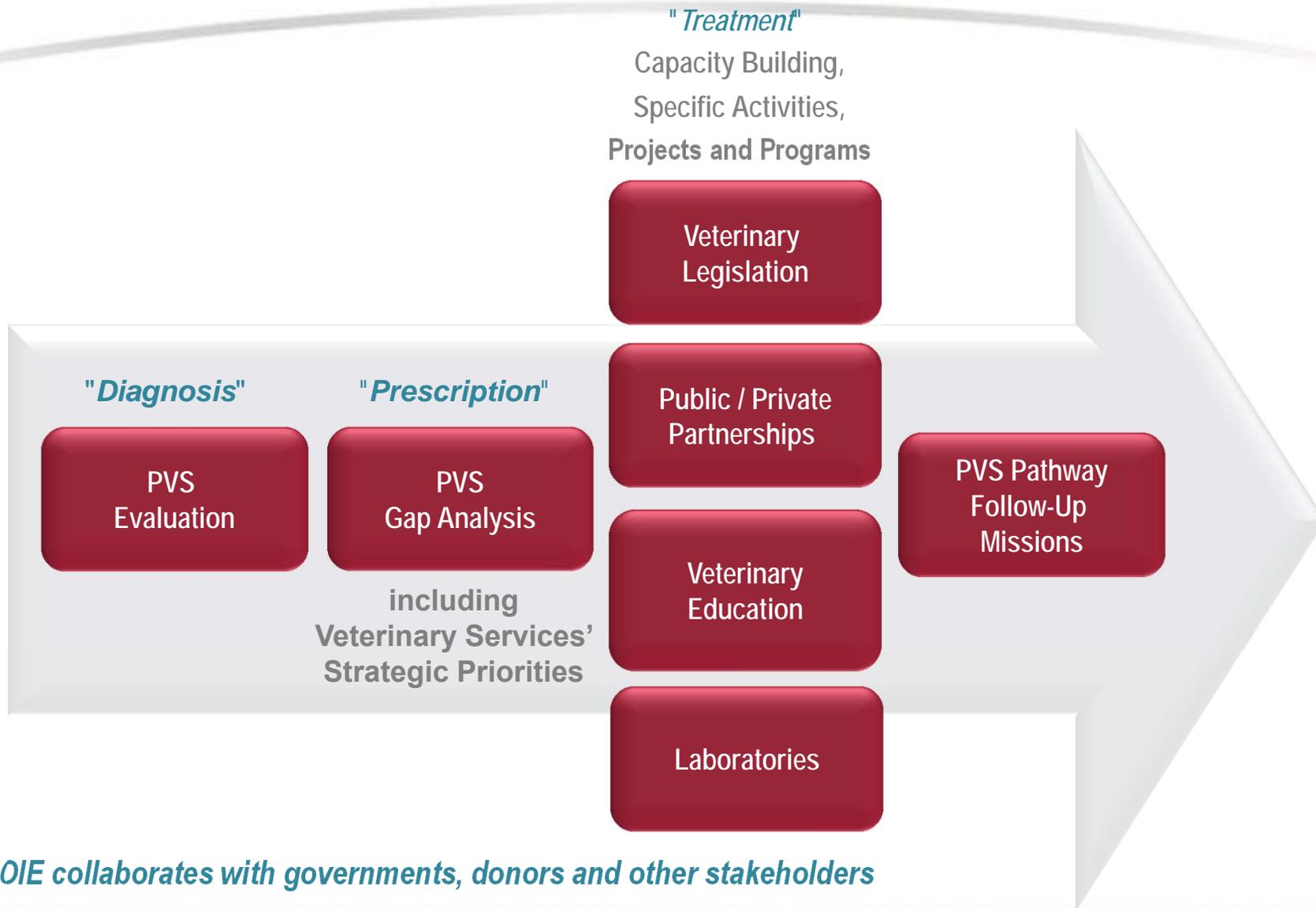
**=> The OIE will continue to develop, renew and revise its standards and guidelines on the quality and evaluation of VS (including veterinary professionals and VSB)**

# The OIE PVS Pathway

A large, light grey arrow points from the left side of the slide towards the right, framing the central text.

is a **continuous process** aiming to **sustainably** improve compliance of Veterinary Services with **international standards and their sustainable efficiency**

# The OIE PVS Pathway

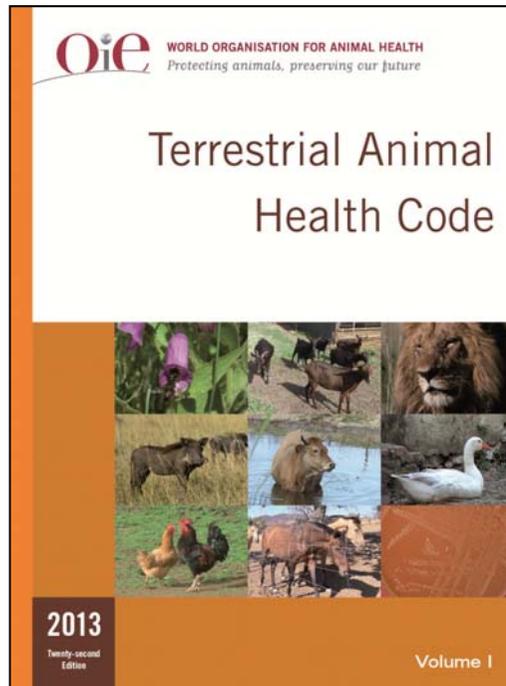


*The OIE collaborates with governments, donors and other stakeholders*

# The OIE PVS evaluation

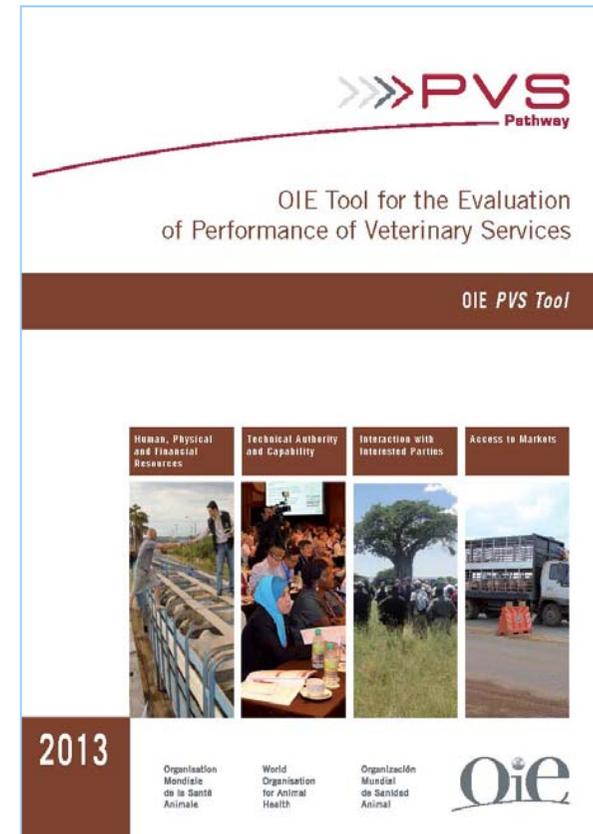


## A tool for the Good Governance of Veterinary Services



**Chapter 3.1. –  
Veterinary Services**

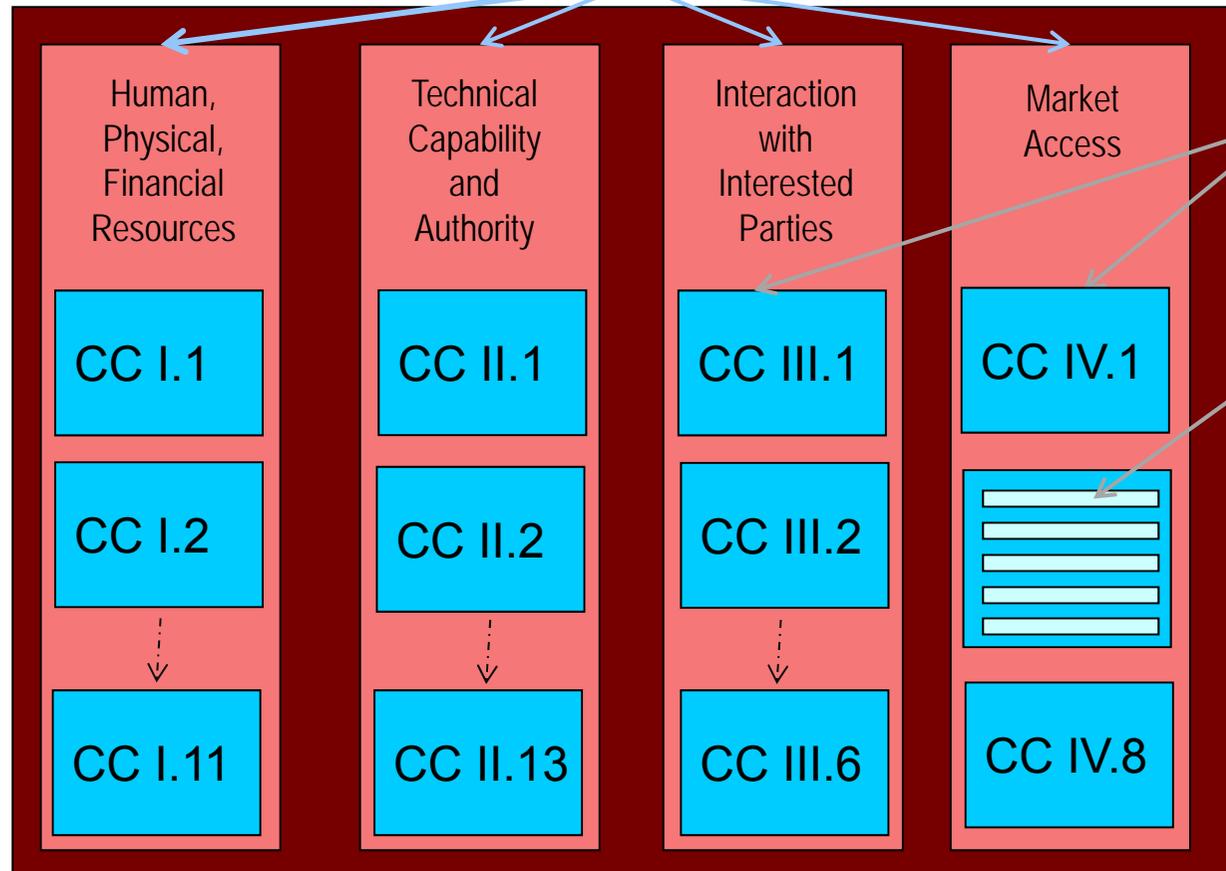
**Chapter 3.2. –  
Evaluation of  
Veterinary Services**



# The OIE PVS evaluation



## 4 fundamental components



## 47 Critical competencies

- > A definition
- > 5 Levels of advancement (1 → 5)
- > Indicators
- > References to the Code

# The OIE PVS evaluation



## 1. Human, physical and financial resources

Institutional and financial sustainability as evidenced by the level of professional / technical, physical and financial resources available

- › CC I.1: Professional and technical staffing of the Veterinary Services
- › CC I.2: **Competencies of veterinarians and veterinary para-professionals**
- › CC I.3: Continuing education
- › CC I.4: Technical independence
- › CC I.5: Stability of structures and sustainability of policies
- › CC I.6: **Coordination capability of the Veterinary Services**
- › CC I.7: Physical resources
- › CC I.8: Operational funding
- › CC I.9: Emergency funding
- › CC I.10: Capital investment
- › CC 1.11: Management of resources and operations

# The OIE PVS evaluation

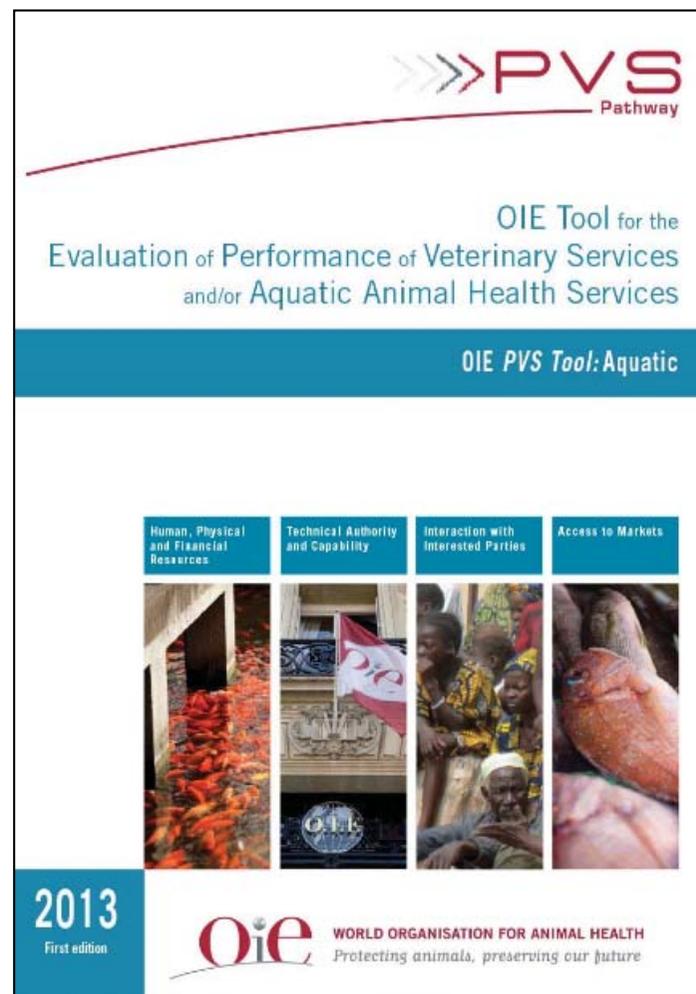


## 3. Interaction with stakeholders

The capability of the Veterinary Services to collaborate with and involve stakeholders in the implementation of programmes and activities

- > CC III.1: Communications
- > CC III.2: Consultation with interested parties
- > CC III.3: Official representation
- > CC III.4: Accreditation / authorisation / delegation
- > CC III.5: **Veterinary Statutory Body**
- > CC III.6: **Participation of producers and other interested parties in joint programmes**

A similar tool is available for the evaluation of Aquatic Animal Health Services.



# Veterinary Legislation Support Programme

- > In numerous countries, veterinary legislation is outdated and inadequate
- > Any Member that has undertaken an OIE PVS Evaluation may request a mission dedicated to the supply of advice and assistance in modernising the national veterinary legislation
- > **Chapter 3.4 (since 2012)** of the OIE Terrestrial Animal Health Code provides the essential elements on veterinary legislation

# Veterinary Education



- World Conferences of Deans (October 2009 / May 2011 → Recommendations)
- OIE day-1 competences (2012)
- Model of core curriculum (2013)
- Post-graduate and continuing education for graduate veterinarians (under development)

The image shows the cover of a report titled 'OIE recommendations on the Competencies of graduating veterinarians ('Day 1 graduates') to assure National Veterinary Services of quality'. The cover features the OIE logo at the top, the date 'May 2012', and the 'PVS Pathway' logo. Below the title, there is a photograph of a veterinary clinic with several people in white coats and blue scrubs attending to a cow.

more information  
[www.oie.int](http://www.oie.int)



World Organisation for Animal Health

Font size: - AAA + Language : Français English Español

Keywords  Search + Advanced search

Home About us Our scientific expertise **Support to OIE members** Animal health in the World International Standard Setting Animal welfare One Health Publications and documentation

Home > Support to OIE members

**Support to OIE members**

- > Overview
- > World Fund Governance
- > PVS Pathway
- > PVS evaluations
- > PVS Gap Analysis
- > Laboratory Twinning
- > Vaccine bank
- > Global studies
- > Veterinary legislation
- > Veterinary Education

**Support to**

The OIE's founding missions:

- + To ensure transp
- + To collect, analys
- + To provide expert interface, while te
- + To ensure safety relevant health st
- + To improve the sa
- + To establish stan
- + To improve the leg
- + To address animal health issues related to poverty alleviation and the assurance of food security;

Overview	
World Fund Governance	
Introduction	The Management Committee
The Advisory Committee	Donors
Evaluation	
PVS Pathway	
PVS evaluations	
OIE PVS Tool	Status of missions
PVS Evaluation Reports	PVS Follow-up Reports
PVS Gap Analysis	
PVS Gap analysis tool	Status of Missions
PVS Gap Analysis Reports	
Laboratory Twinning	
Vaccine bank	
Global studies	
Cost of National Prevention Systems	Global Animal Health Initiative
	Categorisation of Animal Diseases
Veterinary legislation	
Veterinary Legislation Resources	Status of Missions
Veterinary Education	
OIE Global Conference on Veterinary Education	Veterinary Statutory Body
	ad hoc Group on Veterinary Education

now includes the following specific

control methods and animal welfare;

animal-human-ecosystems

d promoting the application of (TO) Agreement on the Application of

ch and promote their application;

es, and particularly their global public

- > WAHID
- > Online bookshop
- > For the media
- > OIE world conferences
- > Documents databases



**Australian Government**  
 Department of Agriculture, Fisheries and Forestry



**Australian Government**  
 AusAID



**Foreign Affairs and  
 International Trade Canada**

**Affaires étrangères et  
 Commerce international Canada**



**Canadian Food  
 Inspection Agency**



**Canadian International  
 Development Agency**



*Liberté • Égalité • Fraternité*  
 RÉPUBLIQUE FRANÇAISE

MINISTÈRE  
 DES  
 AFFAIRES ÉTRANGÈRES  
 ET EUROPÉENNES



*Liberté • Égalité • Fraternité*  
 RÉPUBLIQUE FRANÇAISE

MINISTÈRE  
 DE L'AGRICULTURE  
 DE L'ALIMENTATION  
 DE LA PÊCHE  
 ET DES AFFAIRES RURALES

**DFID** Department for  
 International  
 Development



Schweizerische Eidgenossenschaft  
 Confédération suisse  
 Confederazione Svizzera  
 Confederaziun svizra



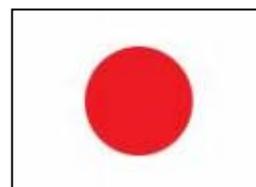
AGENCE FRANÇAISE  
 DE DÉVELOPPEMENT



CENTERS FOR DISEASE  
 CONTROL AND PREVENTION



**USAID**  
 FROM THE AMERICAN PEOPLE



Safe Supply of Affordable  
 Food Everywhere, Inc.



**United States Department of Agriculture**



*Ministero del Lavoro, della Salute e delle Politiche Sociali*

**WORLD TRADE  
 ORGANIZATION**



# Thank you for your attention!



**WORLD ORGANISATION FOR ANIMAL HEALTH**

*Protecting animals, preserving our future*